RaceGrade

Document Number		RG_SPEC-0103	
Title		LTE Radio Portal Instructions	
Revision	**Date**	**Prepared By**	**Change History**
1.0	11/10/2020	HW	Initial Release

Introduction:

This document provides instructions on activating your new account for the RaceGrade Cellular Gateways. This will be implemented for all customers as of December 1st, 2020.

Plan prices have been updated with the introduction of this new portal. This portal has many advantages as outlined below.
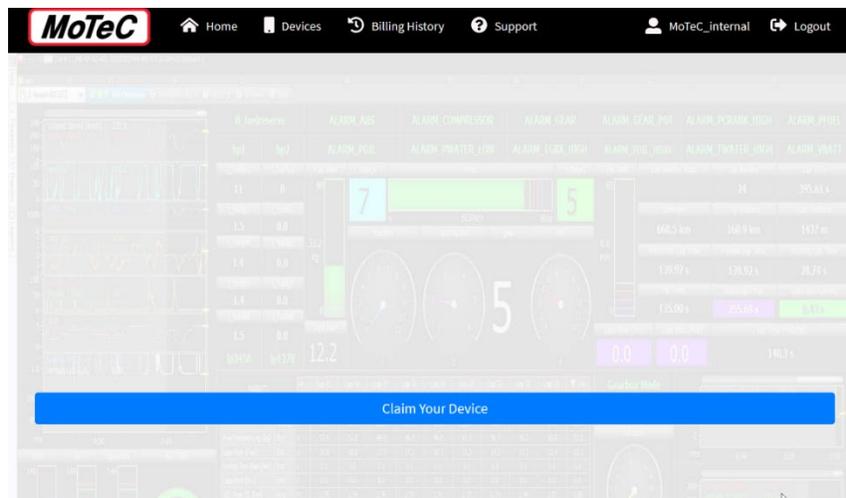
1. Allows you to access your radios billing directly – no more check-ins at MoTeC USA to verify data plan or account status.
2. Direct access to determine the status of your radios to verify radios are online and active
3. Allows monitoring of usage to correctly determine needed data plan in any month.
4. Directly receive notifications when you are approaching your limit so there are no unexpected overage charges
5. Allows altering of data plans as needed for months with little usage or heavy usage.
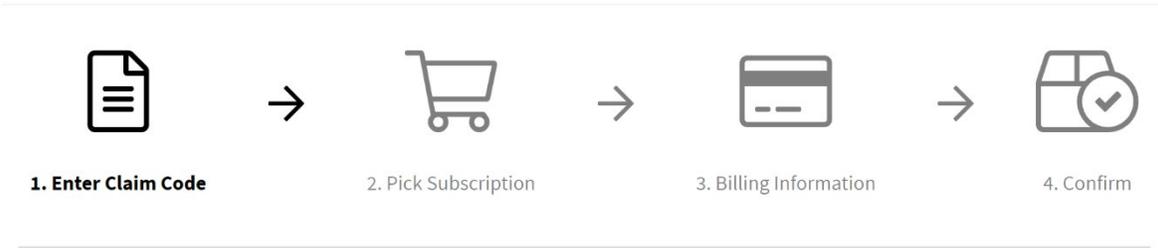
Retail Pricing:

Plan	Retail Price
2 GB	$65.00
5 GB	$95.00
5 MB	$10.00
500MB ADD ON	$20.00

Instructions:

1. Go to motec.zipitportal.com
2. Sign up for an account
3. Choose 'Claim Your Device'

4. Then enter your 'Claim code'. This is a four-digit number dictated by the last 3 numbers on the radio SN 12xxx. Example: SN 12044 = 0044

1. Enter Claim Code	2. Pick Subscription	3. Billing Information	4. Confirm

Claim Your Device

Claim Code serial is a required field

[✕]

5. After you claim your device you will be able to add a data plan.

Note: The previous data plan provided for all radios was 2GB/month. We now offer a 5GB plan for those who are concerned with data usage and want to avoid interruptions in service.

2GB Monthly Telemetry Radio Plan	5GB Monthly Telemetry Radio Plan
MoTeC	**MoTeC**
2GB Monthly Plan	5GB Monthly Plan
$65.00 / Per Month	$95.00 / Per Month
Add to Cart	Add to Cart

6. Enter your details in the Billing and payment sections.

1. Enter Claim Code   2. Pick Subscription   **3. Billing Information**   4. Confirm

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Billing Details All Fields Required

Name

Jane Doe

Email

123@motec.com

Phone

1234567890

Address Line 1

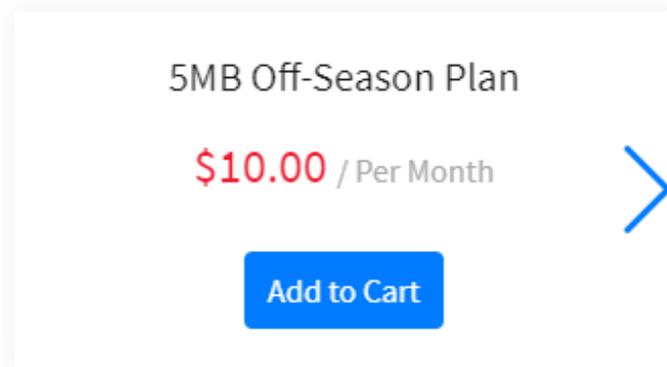123 Racecar Lane

Address Line 2

City

mooresville

State

NC

7. Once you have submitted your details your device will become active. MoTeC USA will then program the device and ship them to you.

   *Note: If you already had an active Radio then you should not notice any changes**

Additional Notes:

1. You can add additional data or change your data plan at any time to each radio through your portal log in. To do this click on 'devices' then Actions > Purchase Additional Data.

2. You will be sent an email notification when your data usage hits 80%, 90%, and 98% of your total plan allotment. Please make sure you use an email address you will have access to frequently. Once you reach 100% of your plans data usage, the radio will no longer function until you add additional data and you will be responsible for data overages incurred. When you receive an email that your data is running out you simply log into the portal and purchase more data using the 500MB add-on plan.

3. During the offseason – we have added the option to go to a "minimal data plan" of 5MB per month. As a result, this reduces cost to keep the radio and IP address alive and not shut it off completely which would require reprogramming at MoTeC USA offices when turned back on. This allows a quick power up for functionality testing but will shut down if it the 5MB limit, so please be cautious when utilizing this plan.

5MB Off-Season Plan

$10.00 / Per Month

Add to Cart

4. If your payment method is declined, you will be sent an email advising you of this. You will have to correct the billing issue within 72 hours, or your plan will be suspended, and the radios will have to be sent to MoTeC USA to be reprogrammed at an additional cost to you.

5. Contact dasupport@motec.com for any questions.